

Terms of Service

Use of our service, whether directly or indirectly, constitutes your acceptance of these terms and agreement to abide by them. We reserve the right to amend or adjust these terms at any time. Your continued use of our services constitutes your acceptance of any changes we make. We reserve the right to terminate any account without warning or notice if any of the above restrictions or if our Acceptable Use Policy is violated, with no refund, and to examine the contents of any account at any time.

Illegal use

You may not use your service in the commission of any crime that violates the laws of local, state, and federal government of the United States of America. Violations of this provision may result in us making your information and information about your service and it's use available to law enforcement with or without your consent or knowledge.

You may not upload any material that violates or infringes on the copyright, intellectual property rights or trademark rights of any individual or organization.

Piracy, hacking, cracking, phreaking, warez, pyrotechnics, exploitive software or text that educates or encourages this activity and/or use are not allowed.

Pornography and sex-related merchandising are permitted provided it is legal in the cities of Chicago, Dallas, and New York City, as well as the state of Texas, Illinois and the country of the United States of America.. This includes sites that may infer sexual content, or links to pornography elsewhere. Nude "art" is permitted. If you're unsure contact us and we'll gladly let you know if it's acceptable.

Spamming

Spam is not allowed, and you may not reference SiteSpace.io or any of its partners or upstream providers in any unsolicited email that you send.

Other forbidden content

IRC websites/servers are not allowed.

Currency miners are not allowed.

You may not upload ROMs and Emulators.

You may not publish any material that is grossly offensive, including , exploitation of children, blatant expressions of bigotry, hatred, harassment, defamation, or invasion of privacy. This includes material that defames, abuses, harasses or threatens any person or group.

Liability

You are solely and fully responsible for the contents of your account. Any and all repercussions will be borne solely by you as the account holder.

In no event will SiteSpace.io be liable for any damages, including, without limitation, direct, indirect, incidental, special, consequential, or punitive damages arising out of the use of or inability to use SiteSpace.io' services or any content thereon. This disclaimer applies, without limitation, to any damages or injury, whether for breach of contract, tort, or otherwise, caused by any failure of performance; error; omission; interruption; deletion; defect; delay in operation or transmission; computer virus; file corruption; communication line failure; network or system outage; or theft, destruction, unauthorized access to, alteration of, or use of any record.

We are not liable for any damage or loss of data due to insufficient cooling, heating, bandwidth or acts of God.

Refunds

Due to the nature of our industry, we do not offer refunds.

Billing

Shared hosting accounts are automatically suspended after 2 days of no payment. Virtual Private Servers are suspended on the due date if no payment is received, and suspended for 3 days before termination, but all of this depends of the age of your account and whether you maintain good communication with SiteSpace.io.

Change of heart/mind

SiteSpace.io will not be obligated to make changes to your order once it has been processed. If you've made a mistake, sitespace.io employees at their own discretion may choose to adjust your order for you. Refunds will not be provided for change of heart and/or mind. SiteSpace.io is also not liable or responsible for any changes on your order requested by you. I.E Ordering a dedicated server with x_amount of IPs and requesting a change on the dedicated server type is prohibited if the order has already been placed in our system.

DDoS Protection - Limitations and understandings

SiteSpace.io provides up to the guarantee of DDoS Protection listed on the package you may or may not already have.

However, if an attack is pointed at SiteSpace that either

A: exceeds our protection limit

B: occurs for a long duration of time

SiteSpace will null route the IP address until the attack is over. This means we will temporarily prevent all traffic to the IP address. Our protection only covers small duration attacks, as we must reserve network resources for all of our customers by any means without affecting our network.